

# URA MOBILE



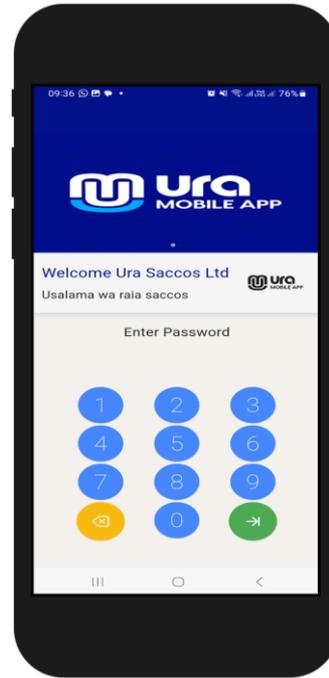
USER MANUAL

# **YALIYOMO:**

- 1. AINA ZA MIFUMO YA URA MOBILE**
- 2. NAMNA YA KUIPATA**
- 3. HUDUMA ZINAZOPATIKANA**
- 4. NAMNA YA KUITUMIA**
- 5. FAIDA ZAKE**

## 2. AINA ZA MIFUMO YA URA MOBILE

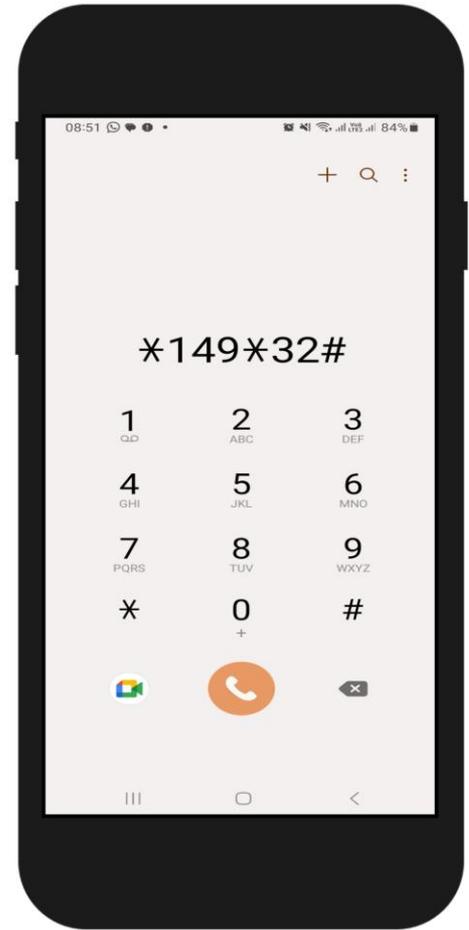
- A. URA MOBILE ANDROID APP
- B. URA MOBILE USSD



# A. URA MOBILE USSD:

## Hatua 1:

Bonyeza \*149\*32#



# A. URA MOBILE USSD:

## A. USSD

### Hatua 2:

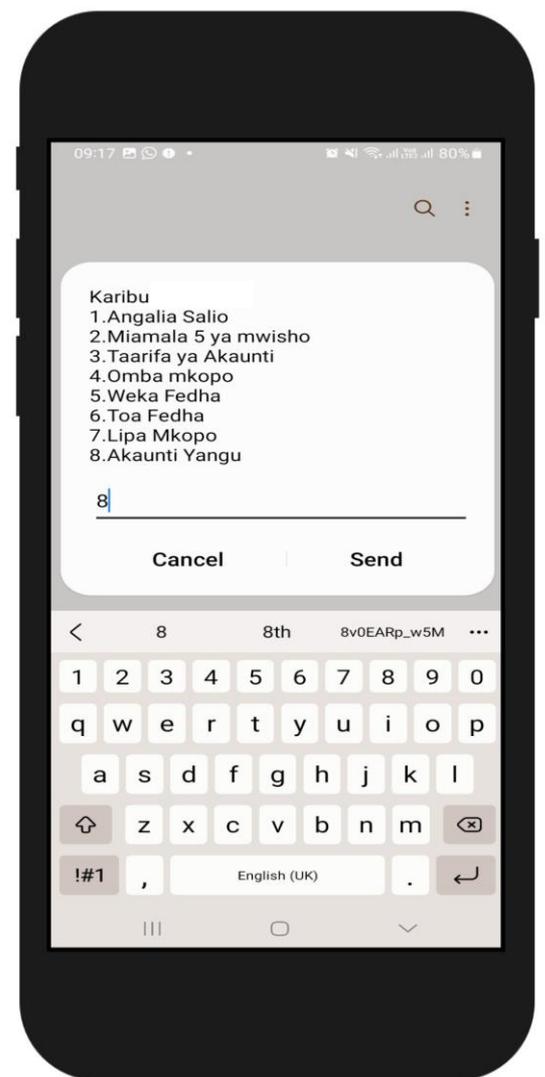
Ingiza Password au PIN



# A. URA MOBILE USSD:

## A. USSD

**Hatua 3:**  
chagua “8” kubadili PIN

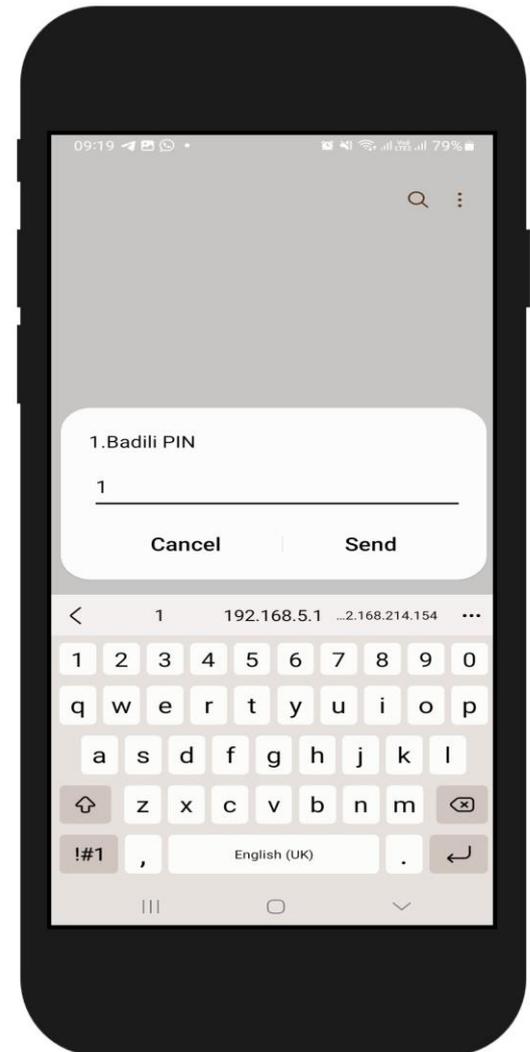


# A. URA MOBILE USSD:

## A. USSD

### Hatua 4:

Chagua "1" kubadili **PIN**

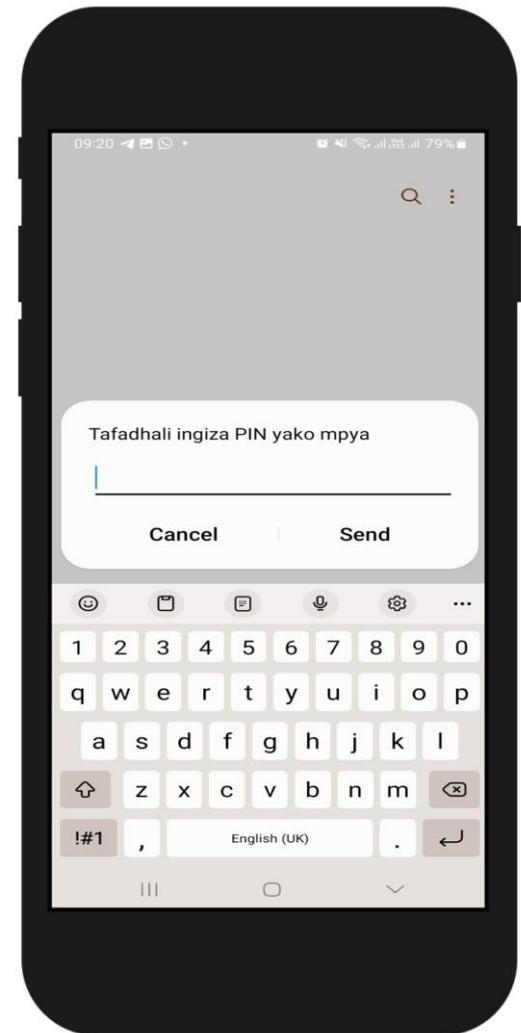


# A. URA MOBILE USSD:

## a. USSD

### Hatua 5:

Ingiza PIN mpya



# A. URA MOBILE USSD:

## A. USSD

### Hatua 6:

Hakiki tena PIN mpya





# **HUDUMA KWENYE URA MOBILE**

- 1. KUWEKA SALIO**
- 2. KUANGALIA SALIO**
- 3. KUTOA SALIO**
- 4. KUWEKA AKIBA**
- 5. KUANGALIA AKIBA**

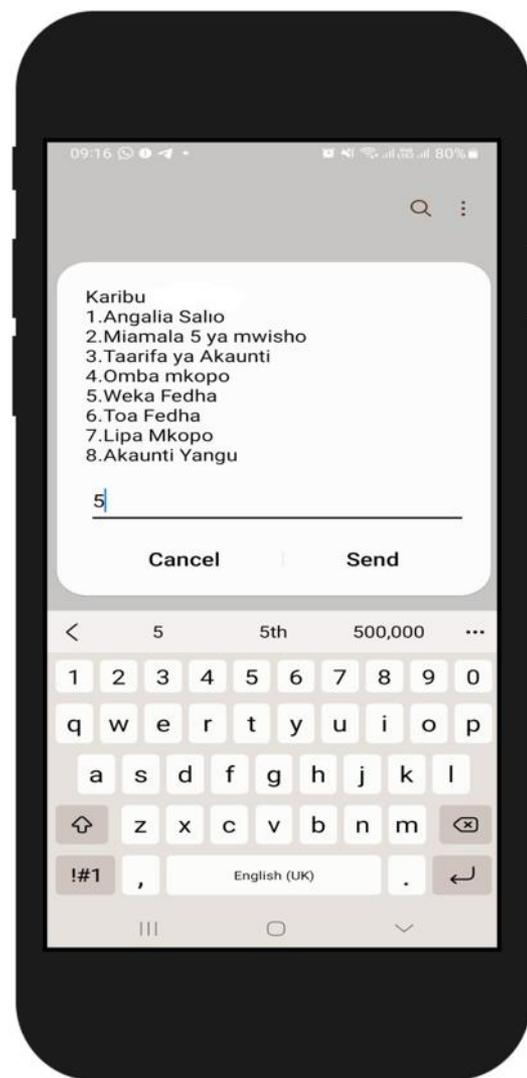
# HUDUMA KWENYE URA MOBILE

AKAUNTI	KUWEKA	KUANGALIA	KUTOA
AMANA			
HISA			
AKIBA			

# 1. KUWEKA SALIO AKAUNTI YA AMANA

## Hatua 1:

Bonyeza **\*149\*32#** kisha chagua **"5"**  
kuweka fedha



## Hatua 2:

Chagua “3” akaunti ya **AMANA**



## Hatua 3:

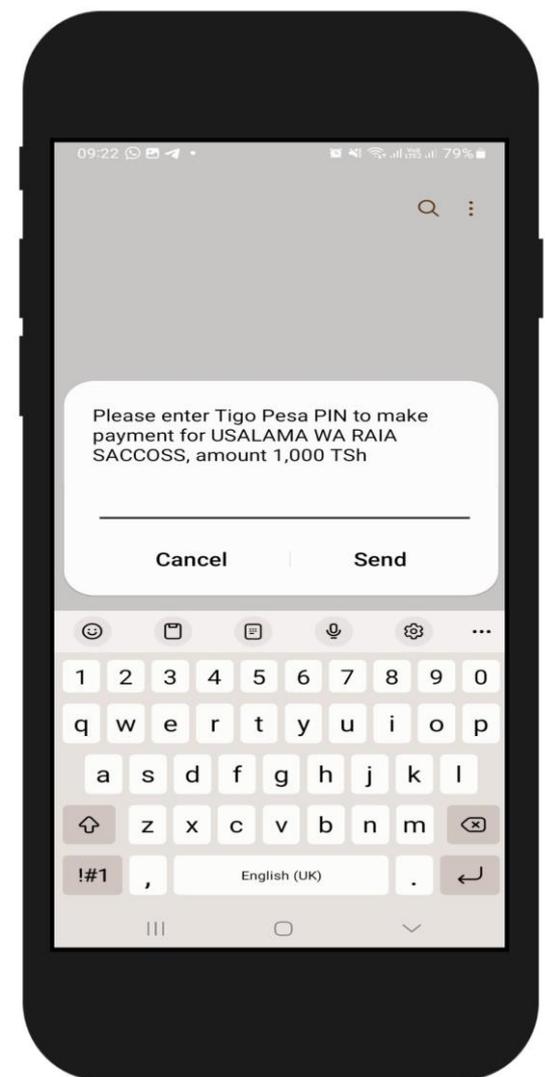
Ingiza kiasi, mfano TZS **1,000**

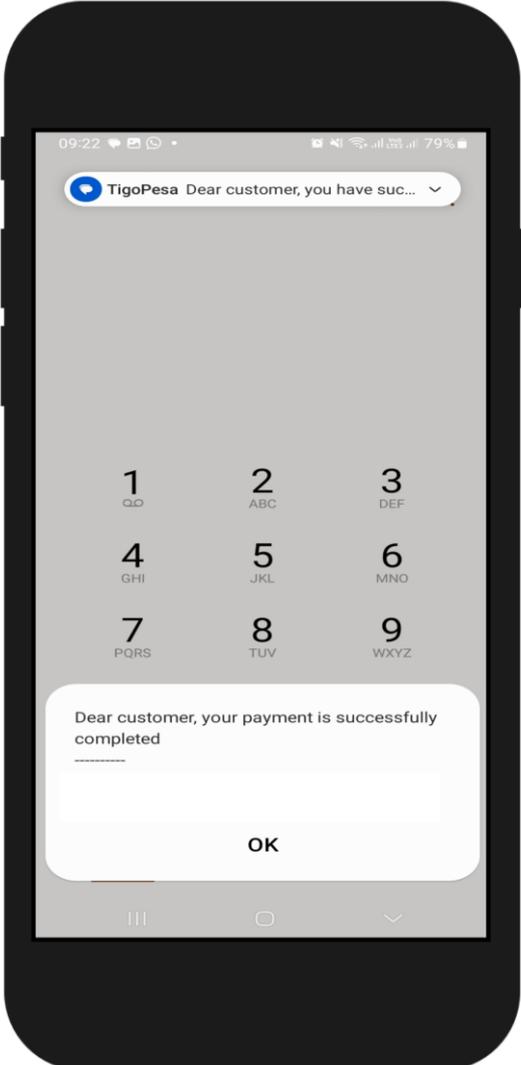


## Hatua 4:

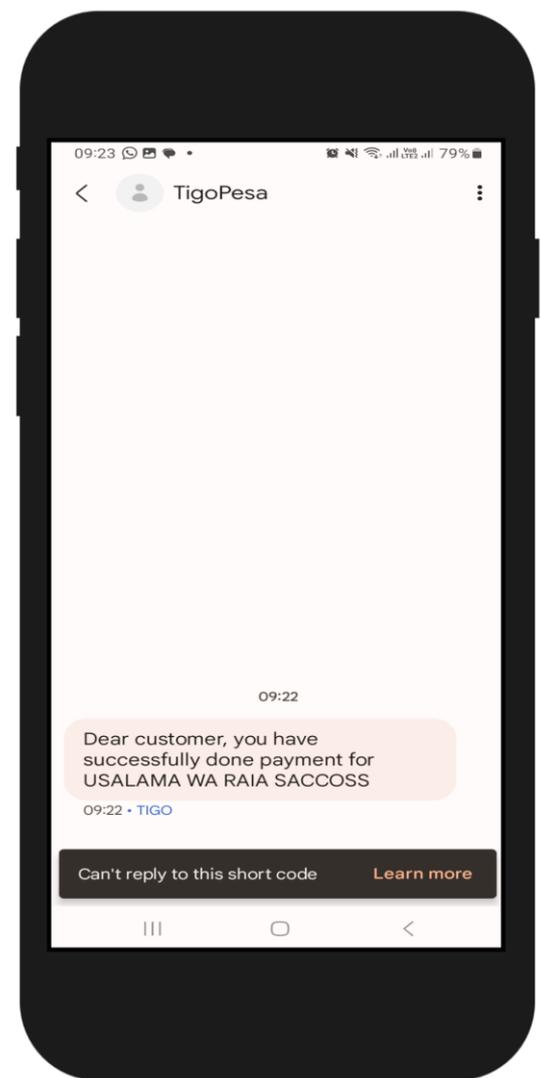
Ingiza **PIN** ya TigoPesa au Airtel Money

 *mchakato huu ni kuhamisha fedha kutoka Kwenye Line yako ya simu Tigopesa au Airtel money na kuiweka fedha hiyo kwenye Account yako ya Amana*





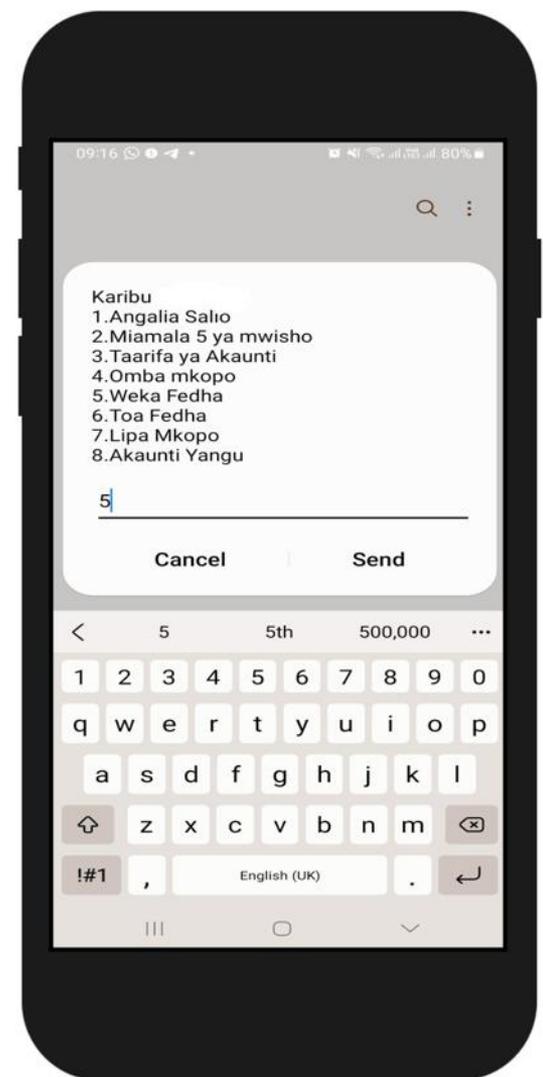
Utapokea ujumbe mfupi (SMS)  
kufanikiwa kuhamisha fedha



## 2. KUWEKA FEDHA AKAUNTI YA AKIBA

### Hatua 1:

Bonyeza **\*149\*32#** kisha chagua **"5"**  
kuweka fedha



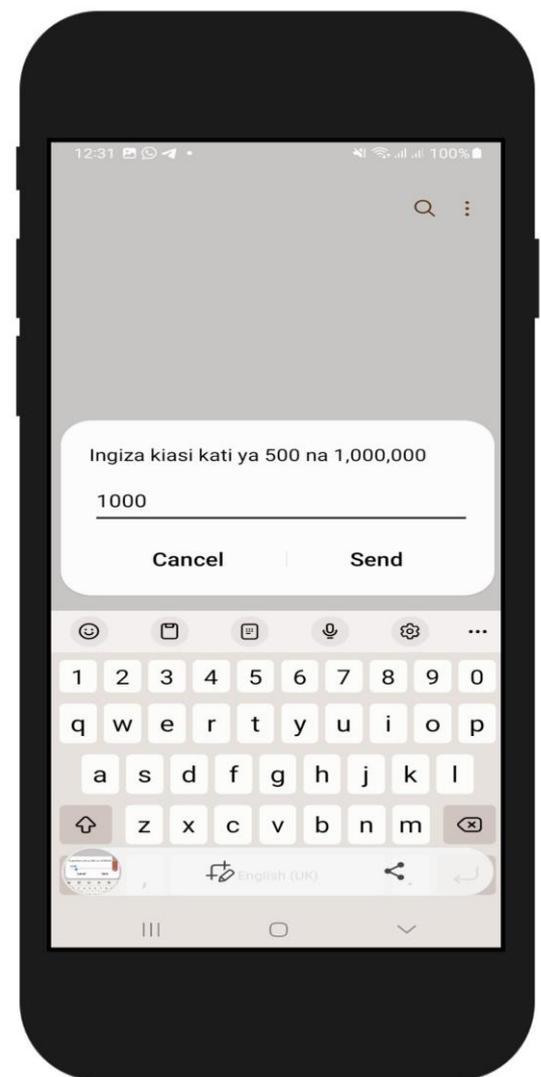
## Hatua 2:

Chagua "1" akaunti ya **akiba**



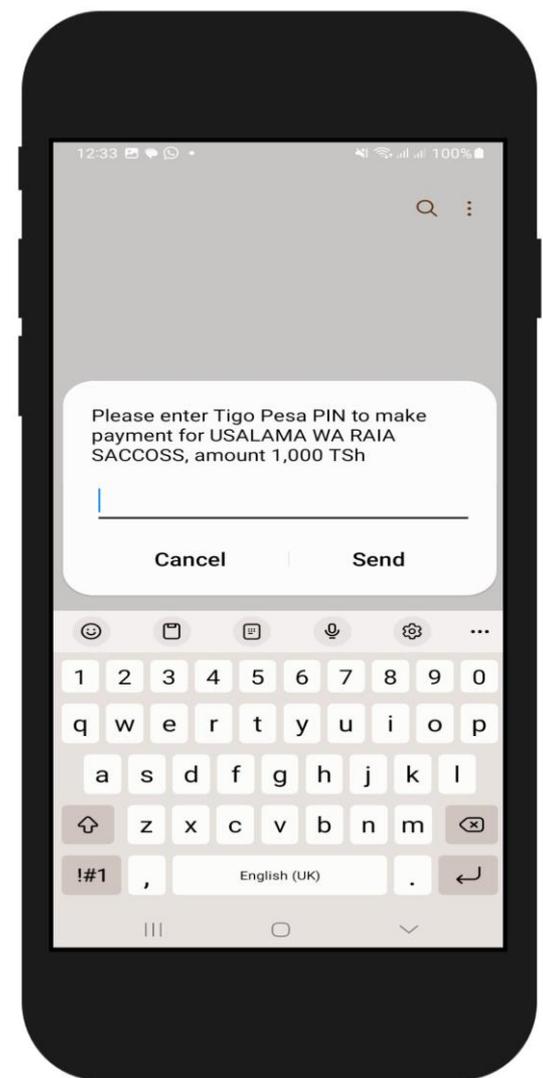
## Hatua 3:

Ingiza kiasi mfano TZS 1,000



# Ingiza PIN ya tigopesa au Airtel money

 *mchakato huu ni kuhamisha fedha kutoka Kwenye Line yako ya simu Tigopesa au Airtel money na kuiweka fedha hiyo kwenye Account yako ya Akiba*

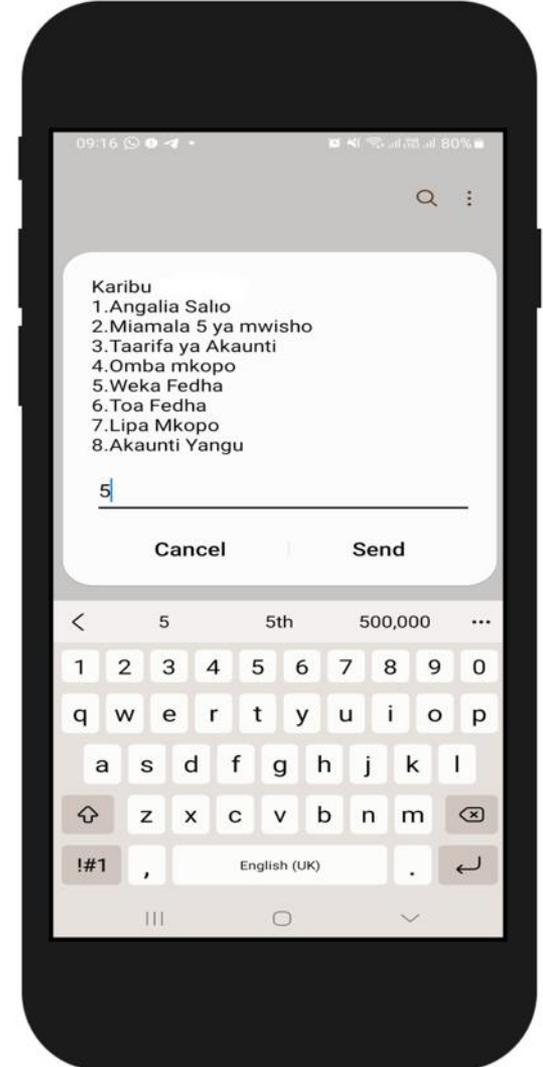




# 3. KUWEKA FEDHA AKAUNTI YA HISA

## Hatua 1:

Bonyeza \***149**\***32**# kisha chagua "5"  
kuweka fedha



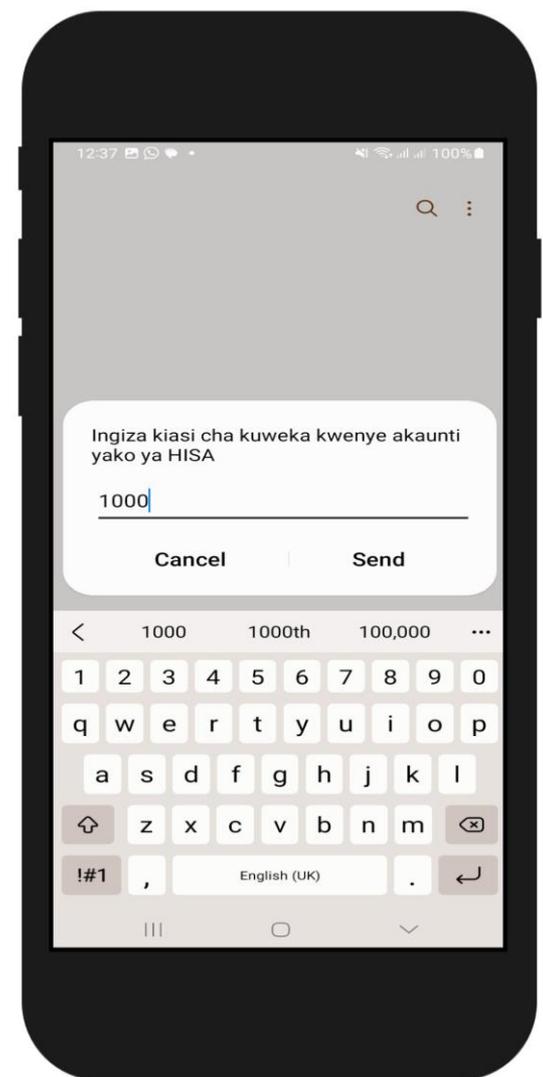
## Hatua 2:

Chagua **2** akaunti ya **HISA**



## Hatua 3:

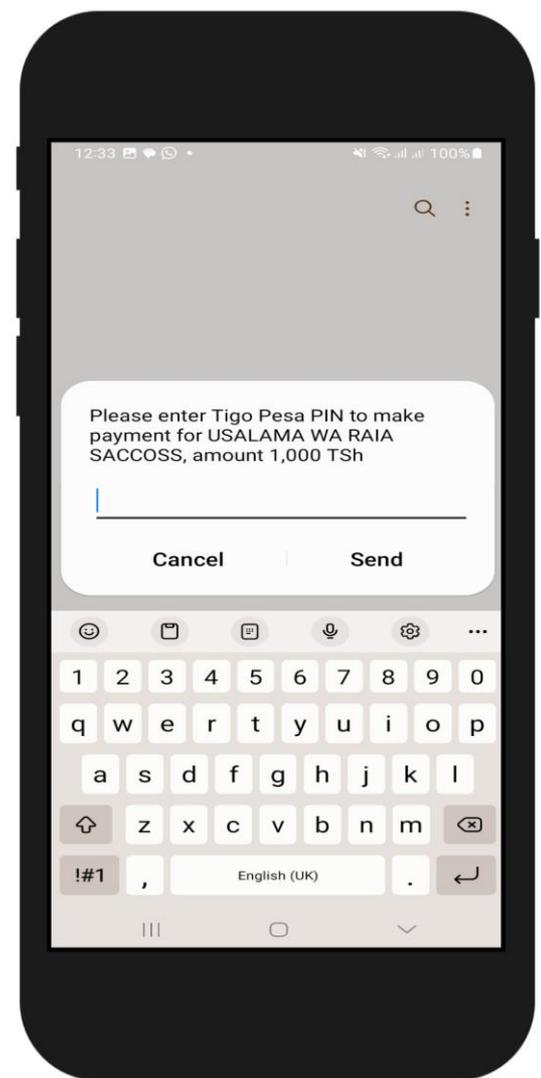
Ingiza kiasi, mfano TZS 1,000

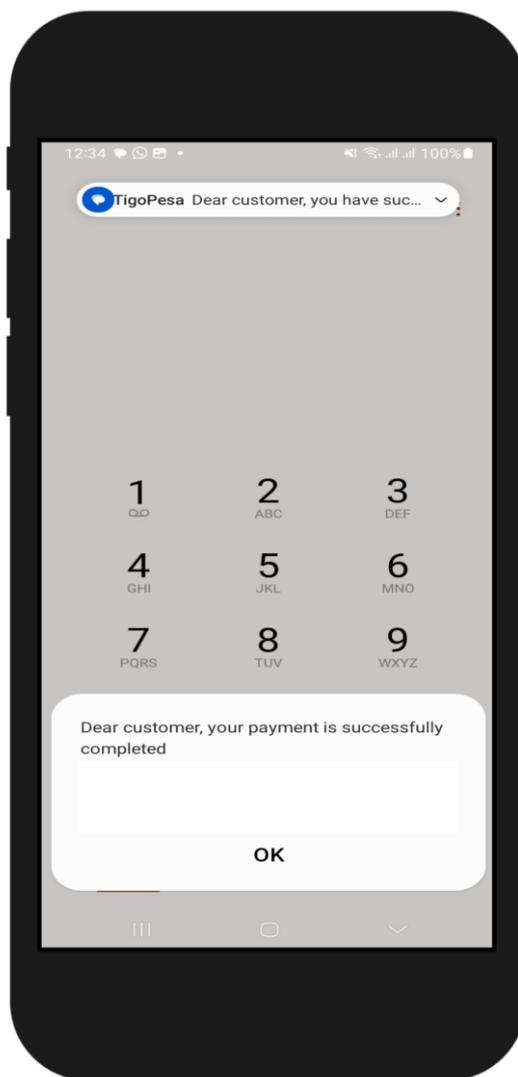


## Hatua 4:

Ingiza **PIN** ya tigopesa au Airtel money

 *mchakato huu ni kuhamisha fedha kutoka Kwenye Line yako ya simu Tigopesa au Airtel money na kuiweka fedha hiyo kwenye Account yako ya Hisa*





# 4. KUTOA SALIO AKAUNTI YA AMANA

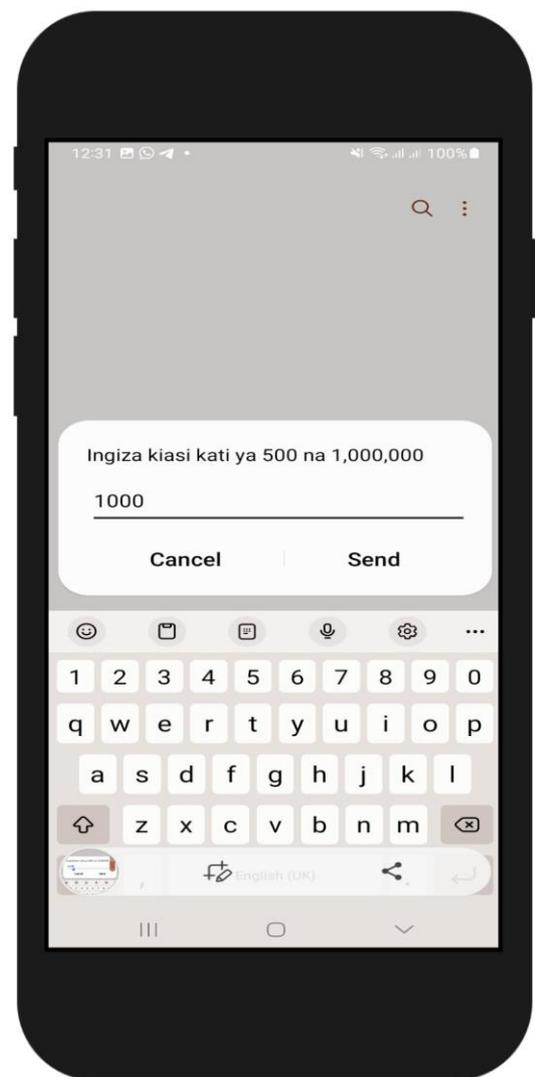
## Hatua 1:

Bonyeza **\*149\*32#** kisha chagua **"6"**  
kutoa salio



## Hatua 2:

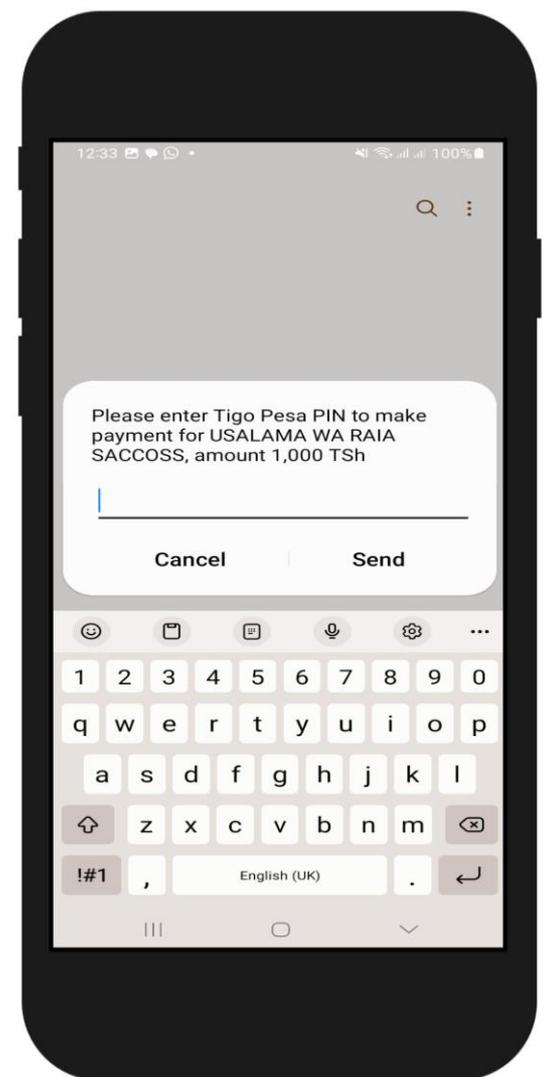
Ingiza kiasi, mfano TZS 1,000

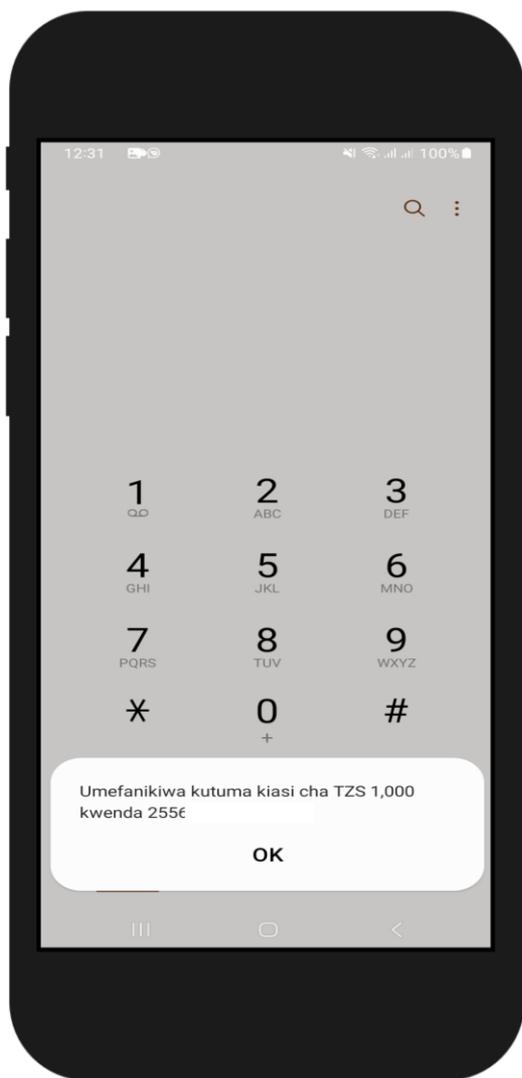


## Hatua 2:

Ingiza **PIN** ya tigopesa au Airtel money

 *mchakato huu ni kuhamisha fedha/salio kutoka Kwenye akaunti ya amana kwenda Line yako ya simu Tigopesa au Airtel money*

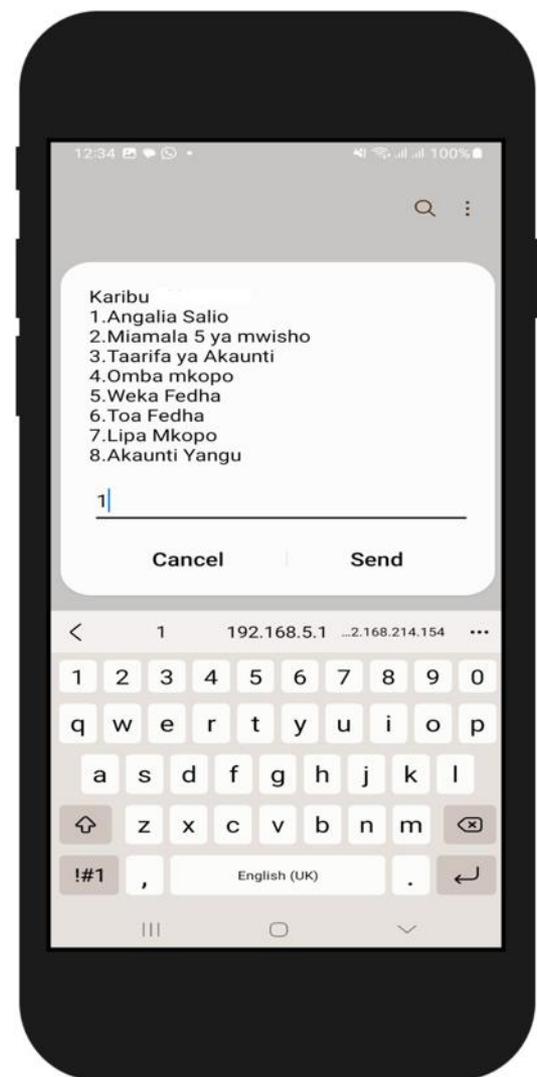




# 5. KUANGALIA SALIO AKAUNTI ZOTE

## Hatua 1:

Bonyeza **\*149\*32#** kisha chagua **"1"**  
kuangalia Salio



## Hatua 2:

Chagua akaunti kuangalia salio



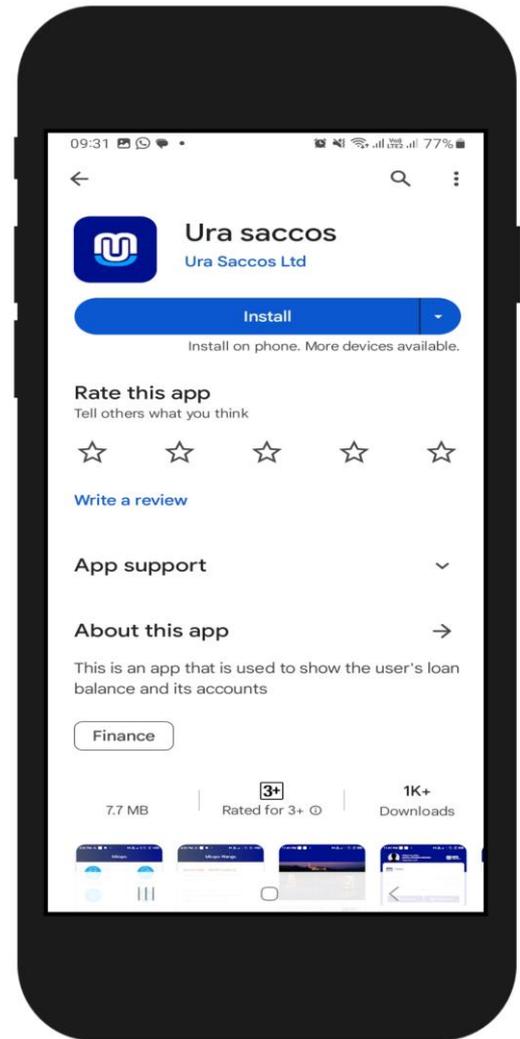
# URA MOBILE ANDROID APP

## Hatua 1:

ingia PlayStore kisha andika "Ura Saccos"

## Hatua 2:

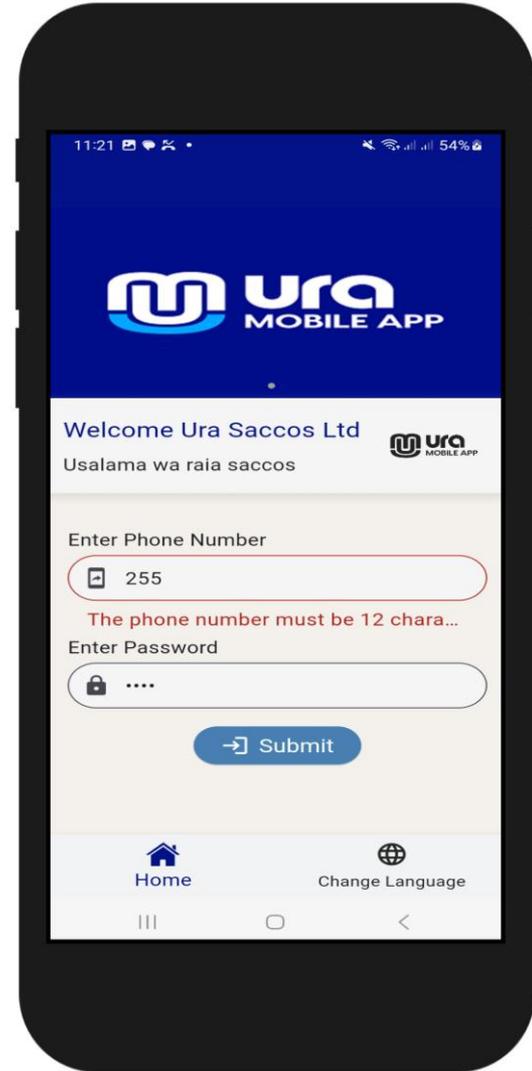
Bonyeza "Install"



# URA MOBILE ANDROID APP

## Hatua 3:

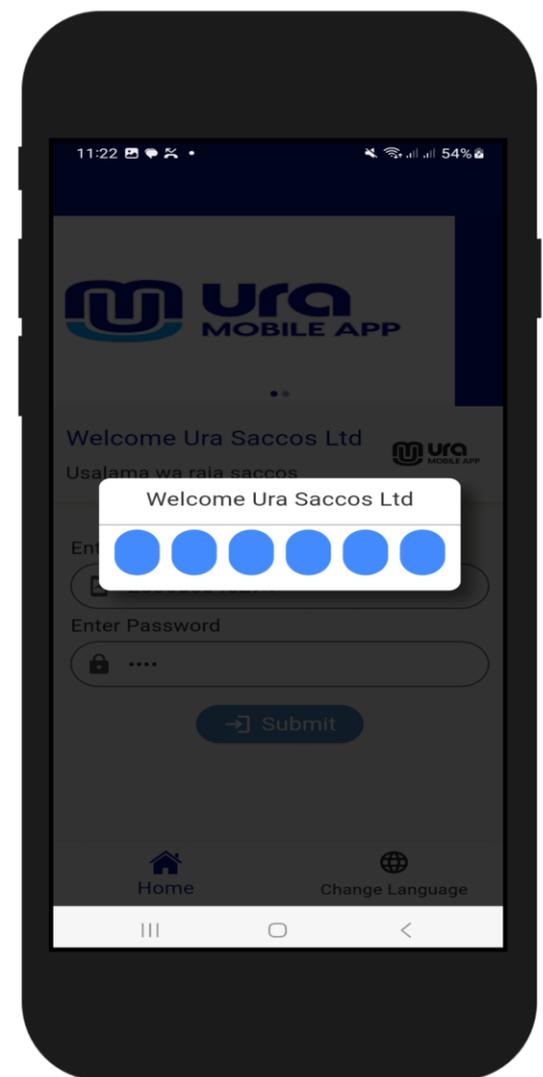
Ifungue app ya Ura\_Mobile, kisha iingiza namba ya simu ikianza na **255** kisha Ingiza password ambayo ni **PIN** uliyotumiwa



# URA MOBILE ANDROID APP

## Hatua 4:

Tafadhari subiri kipindi inaidhinisha uingiaji



# URA MOBILE ANDROID APP

## **Hatua 5:**

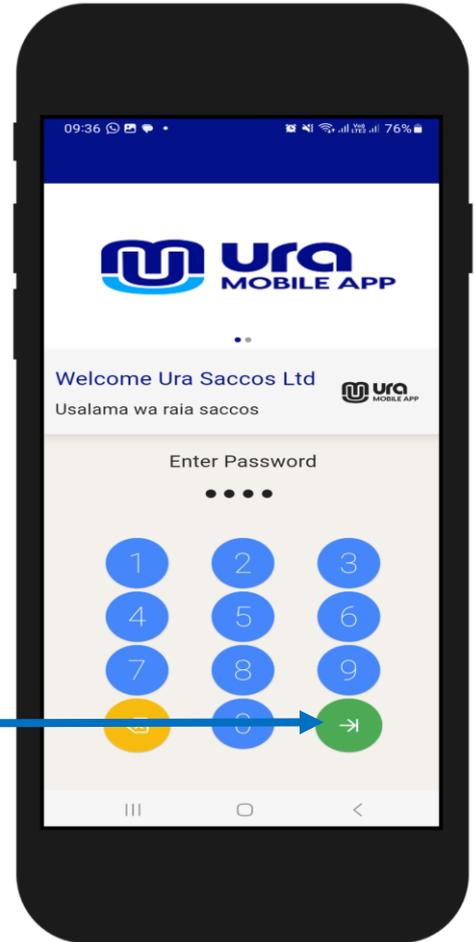
Umefanikiwa kuingia



## Hatua 6:

Kwa hapo baadae hutahitajika  
kuingiza namba ya simu tena bali  
Fungua application kisha ingiza  
PIN tu,

kisha bonyeza kitufe cha kijani



# URA MOBILE ANDROID APP

**Hatua 7:**  
Umefanikiwa kuingia



# FAIDA ZA KUTUMIA URA MOBILE

1. Humwezesha mwanachama kuweka akiba, hisa, na amana popote alipo bila kuhitaji kufika tawini.
2. Humwezesha mwanachama kutazama akiba, hisa, na amana zake kwa urahisi, hata akiwa mbali na tawi.
3. Humwezesha mwanachama kutoa amana kwa haraka
4. Huokoa muda wa mwanachama kwa kuondoa haja ya kufika tawini kupata huduma hizi.